Total No. of Questions : 5]

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[4470]-106

M.B.A. (Semester - I) 106: BASICS OF MARKETING (2013 Pattern)

Time: 2½ Hours] [Max. Marks: 50

Instructions to the candidates:

- 1) All questions are compulsory.
- 2) Each question has an internal option.
- 3) Each question carries 10 marks.
- 4) Figures to right indicate marks for that question/sub question.
- 5) Your answers should be specific & to the point.
- 6) Support your answers with suitable live examples.
- 7) Draw neat diagrams & illustrations supportive to your answer.
- 8) Use of calculators is permitted (as applicable).
- **Q1)** a) Design a marketing mix for <u>any two</u> of the following.

[10]

- i) A company offering a toilet soap.
- ii) A company offering tea.
- iii) A company offering credit card.

OR

b) Design a marketing mix for <u>any two</u> of the following.

[10]

- i) A company offering a talcum powder.
- ii) A company offering a refrigerator.
- iii) A company offering a chain of hotels.
- (Organisation buying behaviour involves purchases based on rational criteria while consumer buying behaviour involves purchases frequently made on impulse'. Analyse the statement.
 - ii) Analyse the steps involved in buying decision process for 'Home Theatre System'. [4]

OR

b) i) You are planning to buy a higher end mobile handset the handset should have a HD display, a good camera, latest operating system, stereo surround sound technology. Analyse the steps that you undergo in buying process. [5]

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ii)	You are planning to buy a new tablet. The tablet should have a 7"
	display, at least 1GB RAM, powerful processor, dual camera &
	expandable memory. Analyse the steps that you undergo in buying
	process. [5]

- **Q3)** a) Undertake the macro environmental analysis for <u>any two</u> of the following markets. [10]
 - i) Telecom.
 - ii) Airlines.
 - iii) Retail.

OR

- b) Undertake the macro environmental analysis for <u>any two</u> of the following markets. [10]
 - i) Insurance.
 - ii) Pharmaceuticals.
 - iii) Two Wheeler (bikes).
- Q4) a) Mysore sandal had taken a early lead in terms of creating a position in consumers mind. Company launched mysore sandle soap in the market over a period of time company created variants like sandlewood soap, mysore sandle gold etc. Analyse various segmentation strategies used by company.

OR

- b) Develop the market segmentation bases for the following. [10]
 - i) New year diaries.
 - ii) Antidandruff shampoo.
- Q5) a) 'Products can be classified into broad categories based on who will use them & how they will be used'. Analyse the statement in context of classification of products.[10]

OR

b) 'A multinational FMCG company offering range of products like toothpaste, toothbrush, toothpowder & mouthwash is planning to enter India. Analyse the product mix of the company. Make necessary assumptions. [10]

