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SEAT No. :

**P1721**

**[4970]-1005**

[Total No. of Pages : 2

**M.B.A.**

**105 - ORGANISATIONAL BEHAVIOUR**

**(2013 Pattern) (Semester - I)**

*Time : 2½ Hours]*

*[Max. Marks : 50*

*Instructions to the candidates:*

- 1) *All questions are compulsory.*
- 2) *Each question carries 10 marks.*

**Q1) a)** “Behaviour is predictable: so there is no need to study organisational behaviour formally”. Elaborate.

OR

b) How organisational behaviour is evaluated over a period of time? State scope and importance of organisational behaviour.

**Q2) a)** Mr. Ram, HR Manager (1st level), ABC Pvt. Ltd. wants to identify that one of your subordinates is being rowdy disrupting other’s work and generally making nuisance of him. What would you do to change his behavior? Write specific steps you would take.

OR

b) Comment. “Attitudes are likes and dislikes”. State importance of workplace.

**Q3) a)** You must have experienced group think in some situation. What did you learn from the experience? Was it good or bad for the team? Discuss.

OR

b) What do you mean by leadership? What are different styles of leadership?

**P.T.O.**

**Q4)** a) How the positive organisational culture can be created? What are the advantages of organisational culture?

OR

b) Comment - "Change is one of the facts of life in organisational behaviour". Change is necessary.

**Q5)** a) What are the different-levels of resistance to change? How to deal with resistance at group and individual level?

OR

b) What is organisational culture? What are the different approaches to managing organisational culture?

