

Total No. of Questions : 5]

SEAT No. :

P2370

[4670] - 105

[Total No. of Pages : 2

M.B.A. - I

**105: ORGANISATIONAL BEHAVIOUR
(2013 Pattern) (Semester - I) (Full Credit Course)**

Time : 2 ½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All questions are compulsory.*
- 2) *Each question has an internal option.*
- 3) *Each question carries 10 marks.*
- 4) *Figures to the right indicate marks for that question/sub-question.*
- 5) *Your answers should be specific and to the point.*
- 6) *Support your answers with suitable live examples.*
- 7) *Draw neat diagrams and illustrations supportive to your answer.*

Q1) a) “Behaviour is generally predictable, so there is no need to formally study OB.” Do you agree or Disagree with this statement? Why? **[10]**

OR

- b) Define ‘Organisational Behaviour’. Explain in brief models of OB- **[10]**
- i) Autocratic Model
 - ii) Custodial Model
 - iii) Supportive Model

Q2) a) Explain the meaning of Personality? Enumerate the Big Five Personality Model with suitable examples? **[10]**

OR

- b) Discuss Critically Herzberg and Maslow’s need hierarchy theory of Motivation. **[10]**

Q3) a) “Both Formal and informal groups are necessary for the group Activity just as two blocks are essential to make a pair of scissor workable” Comment. **[10]**

OR

P.T.O.

- b) Define 'Leadership'. Explain the styles of Leadership with justifying examples. [10]

- Q4) a)** What is 'Organisation Structure'? Explain in brief the basic elements in designing Organisation Structure. [10]

OR

- b) Write a short notes on-
- i) Strong Vs. Weak Culture. [3]
 - ii) Hard Vs. Soft Culture. [3]
 - iii) Formal Vs. Informal Culture. [4]

- Q5) a)** Explain how will you implement Kurt Lewin's Three Stage Change Model in a manufacturing company? [10]

OR

- b) Explain the concept of Resistance to Change. What are the steps to be taken by an Individual and Management to overcome the Resistance to Change? [10]

