Total No	. of Questions : 5]	SEAT No. :	
P3794	[4870] -2005	[Total No. of Pages : 2	
	M.B.A.		
20	05: OPERATIONS & SUPPLY CHAIN		
	(2013 Pattern) (Semeste	er-II)	
<i>Time</i> : 25	½ Hours]	[Max. Marks : 50	
Instructi	ons to the candidates:		
1)	Each question has an internal options.		
2)	Figures to the right indicate full marks for question	•	
3)	Draw neat diagrams & illustrations supportive to	your answer.	
4)	Use calculator is permitted (as applicable)		
_	fine operations & supply chain management		
Tui	nctions of operations & supply chain manager	nent? [10]	
	OR		
Ex	plain lean management & TQM.	[10]	
	-		
Q2) W	hat is process product mix? Explain in details typ	es of production process?[10]	
	OR		
Ex	plain in details design of service systems and	service blue prints. [10]	
	p	[20]	
Q3) a)	Define production planning & control.	[5]	
- '			
b)	Explain the objectives & functions fo MPS	. [5]	
	OR		
Ex	plain following concepts in details.	[10]	

- a) Scheduling
- b) Loading
- c) Aggregate production planning
- d) Material requirement planning.
- e) CRP

P.T.O.

<i>Q4)</i>	Defi	ne inventory management? Explain its types and need in detail.	[10]
		OR	
	Exp	lain in detail	[10]
	a)	ABC Analysis	
	b)	VEDAnalysis	
	c)	HML Analysis	
Q5)	25) Explain the elements of customer services. Discuss globalization & informatechnology in operations & supply chain management OR		nation [10]
	a)	Explain cash to cash conversion	[5]
	b)	Explain enablers of SCM.	[5]

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