

Total No. of Questions : 5]

SEAT No. :

P3970

[5070]-2005

[Total No. of Pages : 1

M.B.A.

**205 : OPERATIONS AND SUPPLY CHAIN MANAGEMENT
(Semester - II) (2013 Pattern)**

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All Questions are compulsory.*
- 2) *All Questions carry Equal marks.*
- 3) *For all questions internal choice within the questions is given.*

Q1) a) Explain various issues in operations and supply chain functions. **[10]**
OR

b) Short Notes on:

- i) Functions of supply Chain Management. **[5]**
- ii) Principles of Lean Management. **[5]**

Q2) a) Explain various types of processes and operations system. **[10]**
OR

b) Explain various stages in Designing Service System. **[10]**

Q3) a) Explain various functions of production planning and control. **[10]**
OR

b) Define “Scheduling”? Explain various types of scheduling. **[10]**

Q4) a) Define Inventory? Explain the concept and Behavior of inventory costs. **[10]**
OR

b) Short Notes on

- i) HML Analysis. **[5]**
- ii) FSN Analysis. **[5]**

Q5) a) Describe various key issues in supply Chain Management. **[10]**
OR

b) Short Notes on:

- i) Elements of customer service. **[5]**
- ii) Significance of customer satisfaction. **[5]**

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