

Total No. of Questions :5]

SEAT No. :

**P3863**

[Total No. of Pages :2

**[5265] - 2004**

**M.B.A.**

**203 : HUMAN RESOURCE MANAGEMENT**

**(2016 Pattern) (Semester - II)**

*Time : 2¼ Hours]*

*[Max. Marks :50*

*Instructions to the candidates:*

- 1) *All questions carry equal marks.*
- 2) *Figures to the right indicate full marks.*

**Q1)** Explain the nature and scope of HRM.

OR

Discuss the Devanna et.al SHRM matching model.

**Q2)** What is HRP? Explain the process of HRP in detail.

OR

Discuss various internal and external sources of recruitment.

**Q3)** What are the different methods of implementing training programmes?

OR

What is Training Need Assessment (TNA)? Explain the process of TNA.

**Q4)** Define performance. Why is it important to measure performance?

OR

Explain the various methods of performance Appraisal.

**P.T.O.**

**Q5)** Define Industrial Relations and explain the importance of having sound Industrial Relations.

OR

Write short notes on any two of the following :

- a) Flexible work arrangements.
- b) Organisational Entry.
- c) Lay off.
- d) Employee surveys.