

Total No. of Questions : 5]

SEAT No :

P 1431

[5365]-2005

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M.B.A.

**205 - OPERATIONS AND SUPPLY CHAIN MANAGEMENT
(2016 Pattern) (Semester-II)**

Time : 2¼ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All questions are compulsory.*
- 2) *All questions carry equal marks. (10)*

Q1) What is the concept of operations management? Describe the evolution from production to operations management.

OR

Define Quality. Explain the customers view and Manufacture's view on Quality.

Q2) Write short notes on (any two)

- i) Job production
- ii) Batch production
- iii) Product layout
- iv) Service Blue Print

OR

Explain the types of processes and operations system.

P.T.O.

Q3) Discuss the role and functions of production planning and control (PPC)

OR

Define Forecasting. Explain the Forecasting as a planning tool.

Q4) What is the concept of 'Inventory'? Explain ordering cost, carrying cost and Shortage costs.

OR

What is the concept of EOQ? Explain its importance and Limitations.

Q5) Define SCM (Simply Chain Management). Explain its functions.

OR

Explain the Rey issues in SCM on collaboration and Enterprise Extension.

